

Date: 2013-06-28

Marlene H. Dortch

Secretary

Federal Communications Commission

445 12th Street, SW

Washington, DC 20554

CG Docket Nos. 13-24 and 03-123

RE: Please Grant FCC Approval of the InnoCaption App
Created by Miracom for Smartphone Devices

Dear Secretary Dortch,

I am a hearing teen of deaf parents. I know about the Innocaption product for a Smartphone. This would be awesome to get approved as it would allow my parents to be able to call me and talk to me. Itâ€™s quicker to have a conversation discussing who, what, when, where and why of my plans rather than the back and forth of text messages which takes up too much time. My dad talks about functional equivalency in terms of his business. Iâ€™m thinking functional equivalency in family communications.

This product would help improve communications between my parents and the kids in the family when using the mobile phone. Sometimes they arenâ€™t home to use the VP when I call and thatâ€™s sometimes frustrating because I need a quick answer.

I am writing to strongly endorse the InnoCaption product for a Smartphone and urge the FCC to grant speedy approval of this product for the deaf and hard of hearing community. A product like this is in great demand for those of us who live with people with a hearing loss. I live with two people with hearing loss.

This InnoCaption technology is an APP that would put my parents on the same level as hearing parents in using the cell phone. I wouldnâ€™t need to call home hoping one of my parents will answer the video phone because I have a conversation to make requiring discussion which I donâ€™t want to do via texting.

This InnoCaption product is just the app many of us Smartphone users have been looking for that can give us the freedom, security and mobility we need and want, but we need the FCC to approve it quickly so we can begin using it now.

I urge the Commission to grant quick approval of this product because it is the only way I am going be able to function like a regular teenager in receiving and making calls at will from my cellphone. I will also feel safer knowing I can reach out to them at any time when they are not home or in an emergency situation.

Thank you for taking serious note of this request.

Sincerely,

Helena Duarte

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Centreville , VA 20120

Reference: CG Docket No. 03-123

CG Docket No. 13-24

cc: Hon. Mignon Clyburn

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